

# Affiliated Physicians & Employers Health Plan O: QualCare

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 04/01/2017 - 03/31/2018  
Coverage for: Individual/Family | Plan Type: HMO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <http://apehp.com/forms-documents/> or by calling 1-888-670-8135.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In Network: <b>\$2,500</b> person/ <b>\$5,000</b> family. Does not apply to preventive care.	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .
Are there other deductibles for specific services?	No.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. In Network: <b>\$6,850-</b> person/ <b>\$13,700-</b> family	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, penalties for failure to obtain preauthorization for services, balance billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. See <a href="http://apehp.com">apehp.com</a> or call 1-888-670-8135. Outside NJ <a href="http://www.sarhcpdir.cigna.com/mcoap">www.sarhcpdir.cigna.com/mcoap</a> or call 1-888-670-8135 for a list of in-network providers.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

**Questions:** Call 1-888-670-8135 or visit us at <http://apehp.com/forms-documents/>.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <http://apehp.com/forms-documents/> 1 of 8 or call 1-888-670-8135 to request a copy.



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a In-Network Provider	Your Cost If You Use a Out-of-Network Provider	Limitations & Exceptions
If you visit a health care <b>provider's</b> office or clinic	Primary care visit to treat an injury or illness	\$30 co-pay/visit	Not Covered	_____None_____
	Specialist visit	\$50 co-pay/visit	Not Covered	_____None_____
	Other practitioner office visit	\$50 co-pay/visit	Not Covered	<b>In Network:</b> Chiropractic coverage limited to 30 visit annual max
	Preventive care/screening/immunization	No charge	Not Covered	_____None_____
If you have a test	Diagnostic test (x-ray, blood work)	30% co-insurance	Not Covered	_____None_____
	Imaging (CT/PET scans, MRIs)	30% co-insurance	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply

Common Medical Event	Services You May Need	Your Cost If You Use a In-Network Provider	Your Cost If You Use a Out-of-Network Provider	Limitations & Exceptions
<p><b>If you need drugs to treat your illness or condition</b>            More information about <b>prescription drug coverage</b> is available at <a href="http://www.Express-Scripts.com">www.Express-Scripts.com</a>. Call <b>ExpressScripts</b> at <b>(800) 818-6634</b> for questions.</p>	Generic drugs	<p><b><u>RX1</u></b> - \$6 co-pay/prescription (retail), \$15 co-pay/prescription (mail order)  <b><u>RX2</u></b> - \$20 co-pay/prescription (retail), /\$50 co-pay/prescription (mail order)  <b><u>RX3</u></b> - \$15 co-pay/prescription (retail), /\$37.50 co-pay/prescription (mail order)  <b><u>RX6</u></b> - Not Covered</p>	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription); <b>Retail Refill Allowance, Step Therapy or Dispense as Written</b> may apply.
	Preferred brand drugs	<p><b><u>RX1</u></b> - \$25 co-pay/prescription (retail), \$62.50 co-pay/prescription (mail order)  <b><u>RX2</u></b> - \$40 co-pay/prescription (retail), /\$100 co-pay/prescription (mail order)  <b><u>RX3</u></b> - 50% co-insurance (retail), /50% co-insurance (mail order)  <b><u>RX6</u></b> - Not Covered</p>	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription); <b>Retail Refill Allowance, Step Therapy or Dispense as Written</b> may apply. <b><u>RX 3</u></b> - (Retail) minimum on 30 day supply is \$25; maximum \$500. (Mail order) minimum on 90 day supply is \$62; maximum \$1,250.
	Non-preferred brand drugs	<p><b><u>RX1</u></b> - \$40 co-pay/prescription (retail), \$100 co-pay/prescription (mail order)  <b><u>RX2</u></b> - \$70 co-pay/prescription (retail), /\$175 co-pay/prescription (mail order)  <b><u>RX3</u></b> - 50% co-insurance (retail), /50% co-insurance (mail order)  <b><u>RX6</u></b> - Not Covered</p>	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription); <b>Retail Refill Allowance, Step Therapy or Dispense as Written</b> may apply. <b><u>RX 3</u></b> - (Retail) minimum on 30 day supply is \$25; maximum \$500. (Mail order) minimum on 90 day supply is \$62; maximum \$1,250.

Common Medical Event	Services You May Need	Your Cost If You Use a In-Network Provider	Your Cost If You Use a Out-of-Network Provider	Limitations & Exceptions
	Specialty drugs	<b>RX1</b> - \$25-\$40 co-pay/prescription (retail), \$62.50-\$100 co-pay/prescription (mail order) <b>RX2</b> - \$40-\$70 co-pay/prescription (retail), /\$100-\$175 co-pay/prescription (mail order) <b>RX3</b> - 50% co-insurance (retail), /50% co-insurance (mail order) <b>RX6</b> - Not Covered	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription); <b>Retail Refill Allowance, Step Therapy or Dispense as Written</b> may apply. <b>RX 3</b> - (Retail) minimum on 30 day supply is \$25; maximum \$500. (Mail order) minimum on 90 day supply is \$62; maximum \$1,250.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	30% co-insurance	Not Covered	_____None_____
	Physician/surgeon fees	30% co-insurance	Not Covered	_____None_____
<b>If you need immediate medical attention</b>	Emergency room services	\$100 co-pay/visit	\$100 co-pay/visit	_____None_____
	Emergency medical transportation	30% co-insurance	30% co-insurance	_____None_____
	Urgent care	\$50 co-pay/visit	Not Covered	_____None_____
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$500 per admission co-pay	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Physician/surgeon fee	30% co-insurance	Not Covered	_____None_____

Common Medical Event	Services You May Need	Your Cost If You Use a In-Network Provider	Your Cost If You Use a Out-of-Network Provider	Limitations & Exceptions
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$50 co-pay/visit (Office) 30% co-insurance (Hospital or Freestanding)	Not Covered	_____None_____
	Mental/Behavioral health inpatient services	\$500 per admission copay	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Substance use disorder outpatient services	\$50 co-pay/visit (Office) 30% co-insurance (Hospital or Freestanding)	Not Covered	_____None_____
	Substance use disorder inpatient services	\$500 per admission co-pay	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
<b>If you are pregnant</b>	Prenatal and postnatal care	\$30 co-pay(initial visit only), then no charge	Not Covered	_____None_____
	Delivery and all inpatient services	\$500 per admission co-pay	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
<b>If you need help recovering or have other special health needs</b>	Home health care	30% co-insurance	Not Covered	60 visits annual max. Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Rehabilitation services	30% co-insurance	Not Covered	60 days annual max per condition Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Habilitation services	Not Covered	Not Covered	_____None_____
	Skilled nursing care	30% co-insurance	Not Covered	60 days annual max per condition. Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Durable medical equipment	30% co-insurance	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
	Hospice service	30% co-insurance	Not Covered	Requires pre-authorization; penalty of 50% up to \$10,000 may apply
<b>If your child needs dental or eye care</b>	Eye exam	No charge	Not Covered	Limited to one exam per year.
	Glasses	50% co-insurance	Not Covered	Limited to one pair of glasses per

Common Medical Event	Services You May Need	Your Cost If You Use a In-Network Provider	Your Cost If You Use a Out-of-Network Provider	Limitations & Exceptions
	Dental check-up	Not Covered	Not Covered	year _____None_____

### Excluded Services & Other Covered Services:

#### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- |  |   |   |
|--|---|---|
| <ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• Dental care (Adult)</li> <li>• Dental care (Child)</li> </ul> | <ul style="list-style-type: none"> <li>• Habilitation services</li> <li>• Hearing aids</li> <li>• Long-term care</li> </ul> | <ul style="list-style-type: none"> <li>• Non-emergency care, when traveling outside the U.S</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul> |
|--|---|---|

#### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- |  |  |  |
|--|--|--|
| <ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Bariatric surgery</li> </ul> | <ul style="list-style-type: none"> <li>• Chiropractic care</li> <li>• Infertility treatment</li> </ul> | <ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Routine eye care (Adult)</li> </ul> |
|--|--|--|

### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-670-8135. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: customer service at (888) 670-8135. You may also contact your state insurance

department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa). Additionally, a consumer assistance program can help you file your appeal. Contact the New Jersey Department of Banking and Insurance at 1-800-446-7467 or [www.state.nj.us/dobi/consumer.htm](http://www.state.nj.us/dobi/consumer.htm).

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.”

**This plan or policy does provide minimum essential coverage.**

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value).

**This health coverage does provide the minimum value standard for the benefits it provides.**

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-888-670-8135**.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-888-670-8135**.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码**1-888-670-8135**.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijjigo holne' **1-888-670-8135**.

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*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,225
- Patient pays \$2,135

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$1,500
Copays	\$35
Coinsurance	\$780
Limits or exclusions	\$0
<b>Total</b>	<b>\$2,315</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5,010
- Patient pays \$390

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$0
Copays	\$330
Coinsurance	\$60
Limits or exclusions	\$0
<b>Total</b>	<b>\$390</b>



## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.